

## Installation guide / glooqPro / Exchange 2003 / Windows Server 2003

We are happy to guide you through the installation process of glooqPro. In the following document we will explain the steps for installing glooqPro on Microsoft Exchange 2003 and as a Stand- Alone unit on Windows Server 2003.

**\*Do not use this package for Windows Server 2008\***

### Minimum system requirements:

	<i>Exchange Server 2003</i>	<i>Stand-Alone unit</i>
<b>CPU</b>	1.50 GHz	1.50 GHz
<b>RAM</b>	1 GB	512 MB
<b>Hard Disk</b>	100 MB free disk space	100 MB free disk space
<b>Windows Services</b>	IIS, ASP.NET, SMTP and .NETv2	IIS, ASP.NET, SMTP and .NETv2
<b>Manual Configuration</b>	Not required	Diverting emails to the Stand-Alone unit.

### Downloading files

- Log on to [www.gloooqpro.com/trial](http://www.gloooqpro.com/trial) and register to receive your customer ID.
- Following registration, you will receive an email with your unique customer ID, which you will have to fill in to download the software.
- Download the installation package and extract the files.
- Now you should have two installation files – **gloooqServer.msi** and **EX2007\_agent.msi**. Second file is used in Microsoft Exchange 2007 installation so we won't need it.

### MS Exchange Server 2003

Run **gloooqServer.msi** file and follow the simple installation wizard.

#### Installation key notes:

- **Software License Agreement:**  
You are advised to read the terms of the license carefully before proceeding with the installation.
- **Customer ID:**  
Enter your unique customer ID, which was sent to you after the registration.
- **Advanced Settings** (Mostly used in large organizations):  
If you have more than one SMTP Virtual Server, you can choose which one to use for glooq SMTP connector. At least one SMTP Virtual Server is necessary to register the glooq SMTP connector. Through this connector, glooq monitors email traffic and attaching the relevant content.

Once the installation is complete, click **Close**. You should see a new Internet Browser window with a login screen of glooqPro.



gloogpro

### **gloogPro login credentials**

To log-in for the first time, use the following credentials:

**Username:** glooqadmin

**Password:** 123456

[We recommend changing the password through the Admin section].

## **Stand-Alone Windows Server 2003**

Run **gloogServer.msi** file and follow the simple installation wizard.

### **Installation key notes:**

- **Software License Agreement:**  
You are advised to read the terms of the license carefully before proceeding with the installation.
- **Customer ID:**  
Enter your unique customer ID, which was sent to you after the registration.
- **Advanced Settings** (Mostly used in large organizations):  
If you have more than one SMTP Virtual Server, you can choose which one to use for glooq SMTP connector. At least one SMTP Virtual Server is necessary to register the glooq SMTP connector. Through this connector, glooq monitors email traffic and attaching the relevant content.

Once the installation is complete, click **Close**. You should see a new Internet Browser window with a login screen of glooqPro.

### **POP3/IMAP4 implementation**

If you installed glooqPro on MS Windows Server 2003 and your employees use POP3/IMAP4 accounts, simply change their "Outgoing Mail Server" to the IP address of the glooqPro server.

[The glooqPro Server must be configured to relay emails. For configuration guide, please log-on to <http://www.gloogpro.com/pro/documentation.htm> ] and read "**Configure SMTP Relay - 2003**".

### **Any Email Server implementation**

If you installed glooqPro on MS Windows Server 2003 and you have a corporate email server, please divert your email traffic from your existing email server to the IP address of the glooqPro server. This can be achieved by configuring the glooqPro server as a smart host for your external email traffic.

[The glooqPro Server must be configured to relay emails. For a configuration guide, please log-on to <http://www.gloogpro.com/pro/documentation.htm> ] and read "**Configure SMTP Relay-2003**".

[You are advised to keep your current SMTP connector and create a second one to the glooqPro server with a higher priority. This way you will have your default route as a backup in case the glooqPro server is unavailable for any reason].

### **gloogPro login credentials**

To log-in for the first time, use the following credentials:

**Username:** glooqadmin

**Password:** 123456

[We recommend changing the password through the Admin section].



Revolutionare Ltd.  
International Hotline. +44 20 7617 7392  
[www.gloog.com](http://www.gloog.com) [info@gloog.com](mailto:info@gloog.com)



## Need support? We are here.

We will be happy to assist you. You may either contact your local gloogPro reseller through [www.gloogpro.com/pro](http://www.gloogpro.com/pro) or contact us directly:

Web: [www.gloogpro.com](http://www.gloogpro.com)

Email: [support@gloog.com](mailto:support@gloog.com)

USA hotline: +1 908 8544232

Europe hotline: +44 20 7617 7392



Revolutionare Ltd.  
International Hotline, +44 20 7617 7392  
[www.gloog.com](http://www.gloog.com) [info@gloog.com](mailto:info@gloog.com)