

Installation guide / glooqPro / Exchange 2007

We are happy to guide you through the installation process of glooqPro on Exchange 2007. Please notice that this manual is designed for Windows Server 2003 platform.

Do not use this package for Windows Server 2008

Downloading files

- Log on to www.gloooqpro.com/trial and register to receive your customer ID.
- Following registration, you will receive an email with your unique customer ID, which you will have to fill in to download the software.
- Download the installation package and extract the files.
- Now you should have two installation files – **gloooqServer.msi** and **EX2007_agent.msi**.

Installing glooqPro server

Run **gloooqServer.msi** file and follow the simple installation wizard.

Installation key notes:

- **Software License Agreement:**
You are advised to read the terms of the license carefully before proceeding with the installation.
- **Customer ID:**
Enter your unique customer ID, which was sent to you after the registration.
- **Advanced Settings** (Mostly used in large organizations):
If you have more than one SMTP Virtual Server, you can choose which one to use for glooq SMTP connector. At least one SMTP Virtual Server is necessary to register the glooq SMTP connector. Through this connector, glooq monitors email traffic and attaching the relevant content.
- Once the installation is complete, click **Close**. You should see a new Internet Browser window with a login screen of glooqPro.
- Now, run the file **EX2007_agent.msi** to register the SMTP connector.

Exchange 2007 connector

To make sure the connector is successfully registered, please perform the following test:

Open Exchange Management Shell and type: **"get-transportagent"**.

If you see **"gloooq Routing Agent"** in the "Identity" list, the registration was successful.

If not, follow these steps:

From Exchange Management Shell, go to the following directory:

"C:\program Files\gloooqServer\2007agent". Run this file: **install.ps1**

Make sure that "gloooq routing Agent" is present.

Following successful installation, you will have a shortcut on your desktop, which you need to click on to logon to your campaign manager.



the
gloog
technical
division

gloogpro

gloogPro login credentials

To log-in for the first time, use the following credentials:

Username: gloogadmin

Password: 123456

[We recommend changing the password through the Admin section].

Need support? We are here.

We will be happy to assist you. You may either contact your local gloogPro reseller through www.gloogpro.com/pro or contact us directly:

Web: www.gloogpro.com

Email: support@gloog.com

USA hotline: +1 908 8544232

Europe hotline: +44 20 7617 7392